

# Plymouth EoL Overview & Scrutiny Committee update

July 2025

Chris Morley, NHS Devon ICB

Laura Daniel, University Hospitals Plymouth

Sharon King, Livewell Southwest

Tricia Davis, St Lukes Hospice

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# Introduction

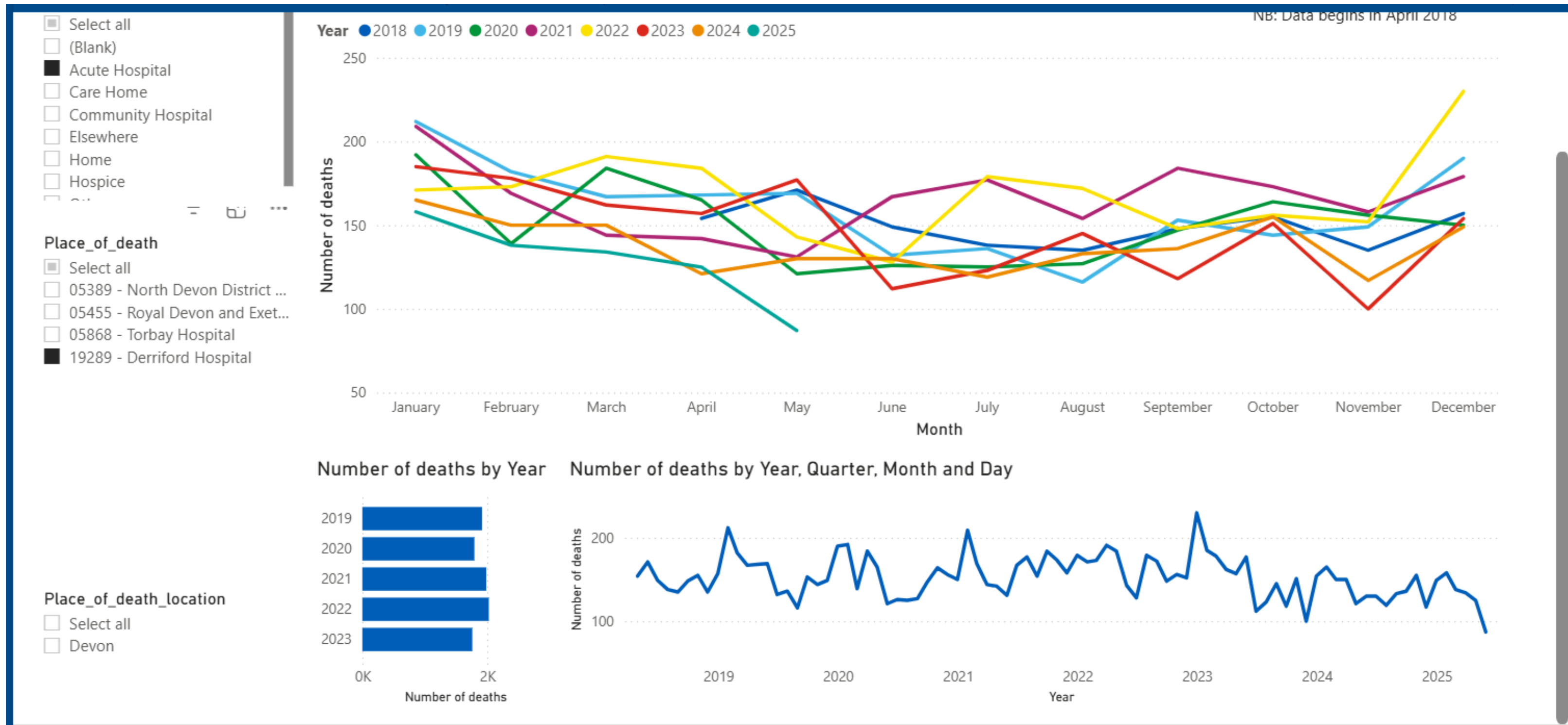
- The ICB has continued to coordinate the delivery of the Plymouth End of Life Locality plan in line with the recommendations from the Plymouth Overview & Scrutiny Committee.
- The work programme continues to be driven through the Plymouth End of Life steering group and directly reports into the Devon End of Life Steering Group who are overseeing the delivery of the Devon End of Life strategy.
- This slide pack provides an update on the delivery actions, along with offering an overview on improvement activity related to end of life care within University Hospitals Plymouth and the St Lukes End of Life coordination centre.



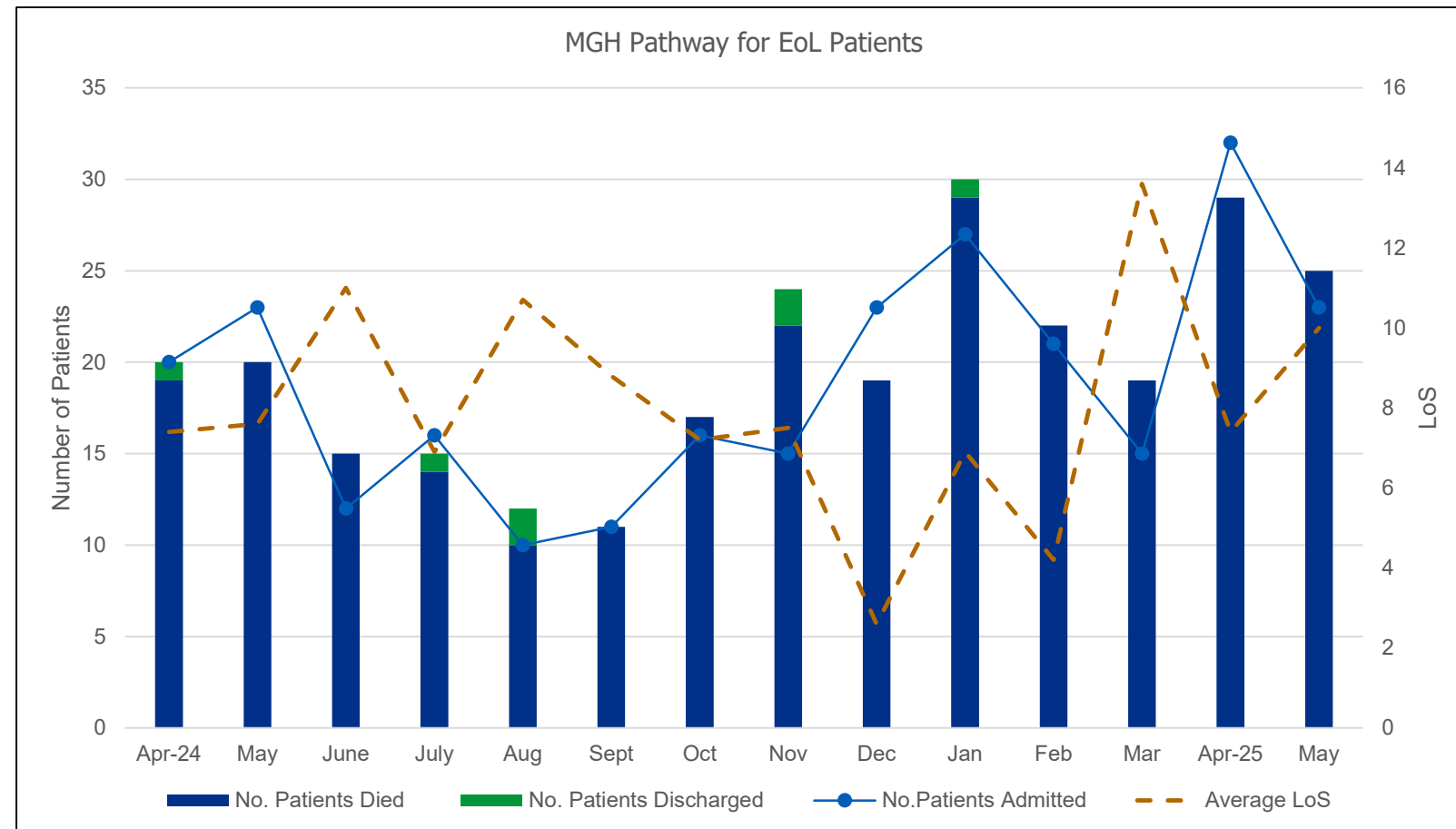
# End of Life Locality Plan

Milestone Description	Owner	Milestone Update – July 25	Status	Due date*
Consistent use of a tool to <b>identify of End of Life phase</b> and embedding DCCR End of Life register	NHS Devon	This programme has broadened now to incorporate the development of an Integrated Care Plan System	In Progress / On track	31/12/25
Ensure the End of Life care service offer is universally understood with a <b>central information point for individuals</b> and system partners	St Lukes	EOL Care Co-ordination hub for St Lukes patients is now in place	In Progress / On track	31 /03/ 25
Undertake <b>demand and capacity analysis</b> for End of Life care, including assessment of needs and gap analysis	All partners / NHS Devon co-ordination	Complete and incorporated into Devon Commissioning Plan	Complete	Complete
Complete an options appraisal and develop commissioning intentions to meet any identified needs	NHS Devon	Part of NHS Devon EOL review - task and finish group leading work	Complete	Complete
Use the National Audit of Care at the End of Life ( <a href="https://www.nacel.nhs.uk/">https://www.nacel.nhs.uk/</a> ) to ensure priorities for individuals are being met and use this audit to evaluate any service improvements	UHP and St Lukes	Audit underway in Autumn 2024	In Progress / On track	31 /12/ 24
Ensure <b>specialist end of life support</b> is embedded in the local coordination hub for urgent and emergency care (7 days 8am-8pm)	NHS Devon	EOL Care Co-ordination hub for St Lukes patients is now in place .	Complete	Complete
Development and implementation of an <b>End of Life care communication and training resources</b> on Hive which includes implementation of a data capture process to monitor End of Life care training uptake	Training partners	Webinars were completed. Hive not progressing – funding redirected to training hub to support management leadership as identified by PCC commissioning leads	Complete	Complete
Developing a strategy for working with communities to expand ‘death literacy’, building on community assets and the Compassionate City programme	all partners	Work continues with Plymouth recognised as an exemplar	In Progress / On track	30 /09/ 24

# Number of Deaths in Derriford Hospital



# UHP End of Life Update



Our goal is to compassionately support patients and their families, ensuring they experience a dignified and peaceful death outside of an acute care setting, respecting their wishes and preserving their comfort and dignity throughout the process

End of Life teams and PICT team have been embedded in the medicine care group for approximately 6 months transitioning across from corporate services following Tupe

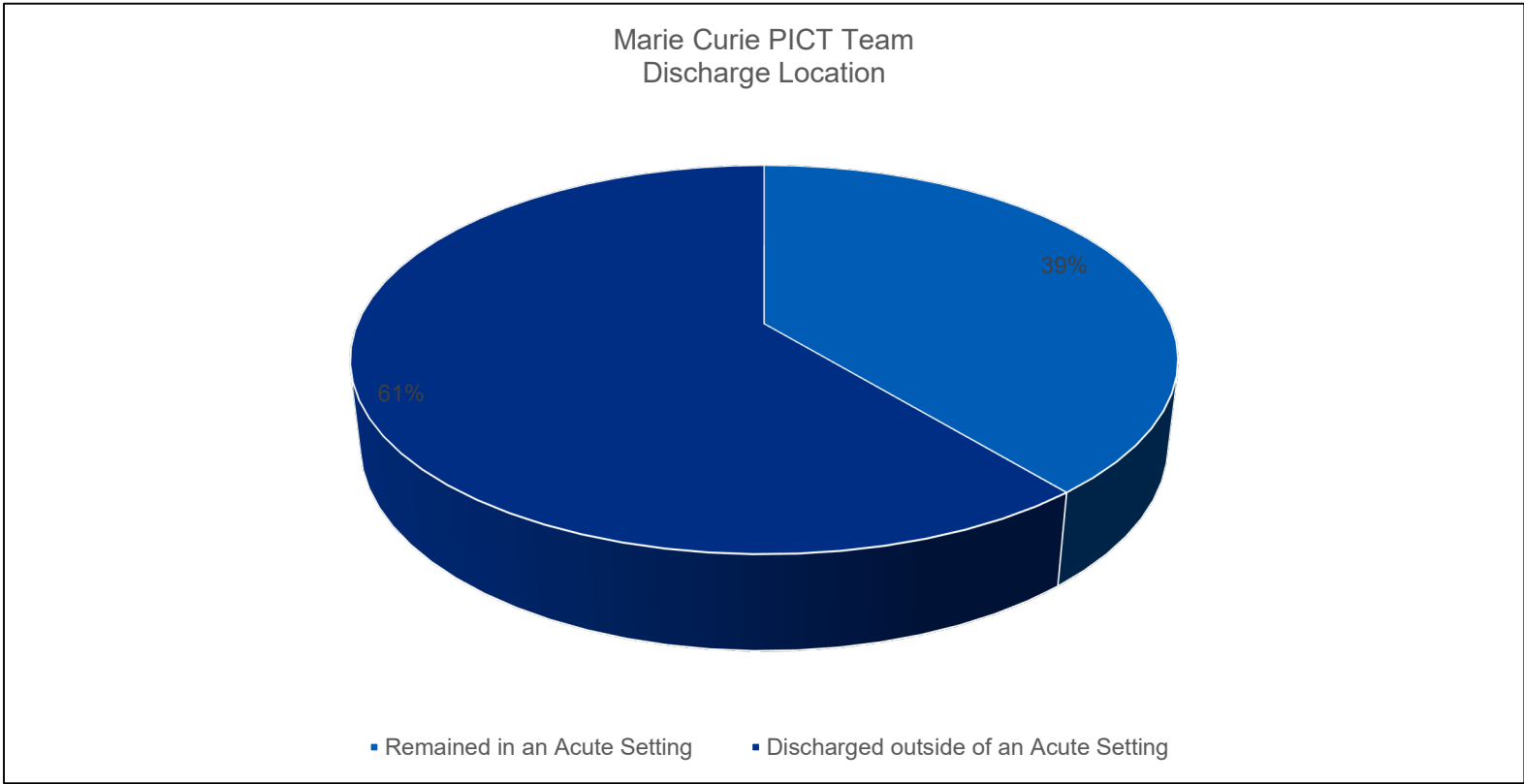
Significant staffing changes that impacted upon structure and delivery – being worked through in line with organisational review

Full bed capacity reached at MGH – 12 beds on-line with over 400 people supported through the pathway

Feedback has been positive in terms of patient care, dignity, environment, support available for patients and their families and the experiences of the staff

Integration of Marie Curie staff into this space has been positive

# UHP End of Life Update



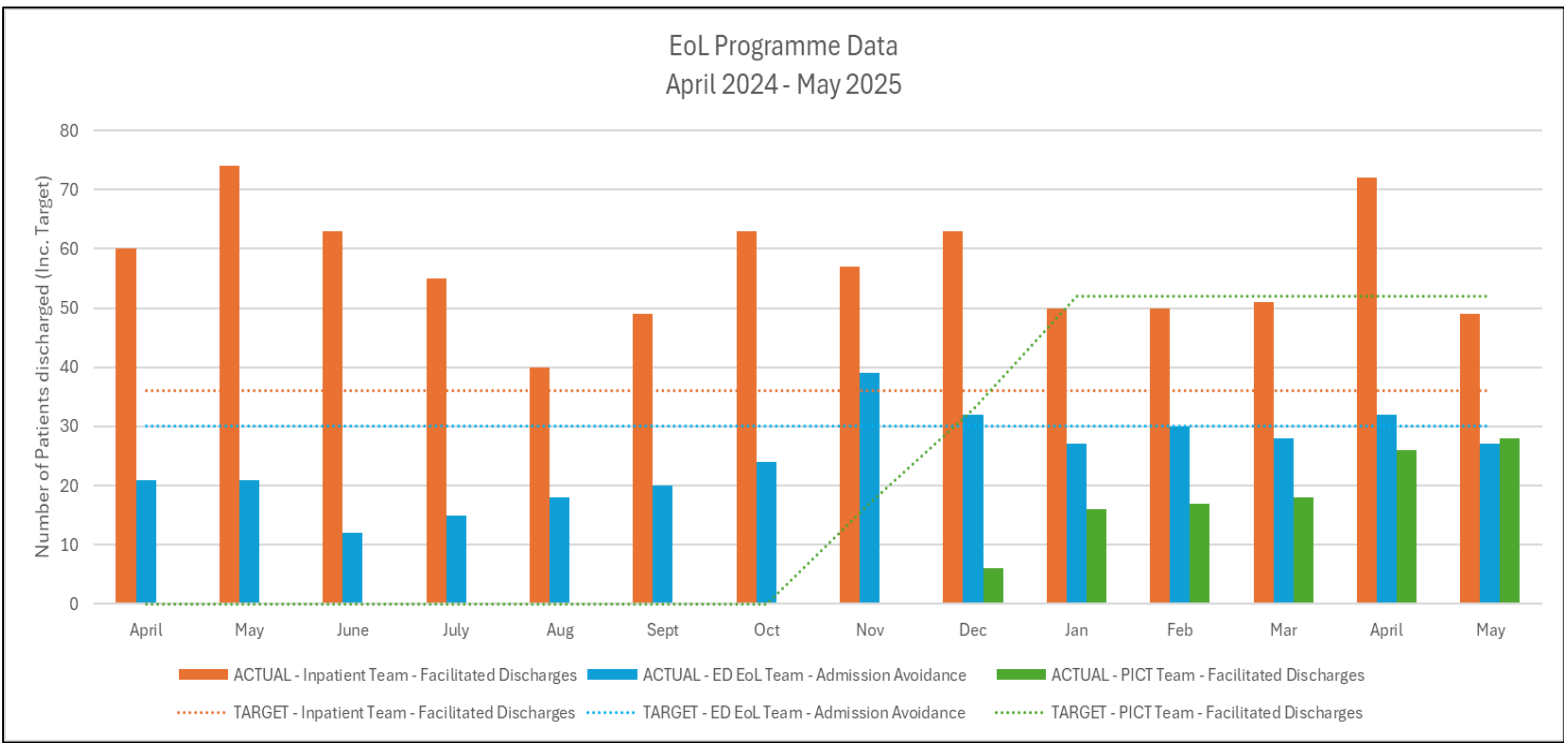
New EoL Inpatient Team consistently supporting patients to be discharged to their place of residence or MGH

Marie Curie PICT Team working well with UHP inpatient wards to identify and support EoL patients to be discharged sooner

ED EoL Team support patients conveyed to ED, to avoid admission to an acute setting

Continue to work with Supportive & Palliative Care Teams with PDSA improvement cycle to ensure continuous improvement

Successfully embedded electronic Treatment Escalation Plans (eTEPs) to ensure clear documentation and consistent respect of patients' wishes and best interests





# St Luke's Co-ordination Hub April 2025





# Role of the St Luke's Coordination Hub for patients who have been identified by a professional to be in their last 12 months of life

Proof of concept project and aims of the service are to:

- Provide a timely co-ordinated approach to care for patients who have been identified to be in their last 12 months of life, who are registered with GPs in the Western locality of Devon ICB in their own homes (Nursing/Home, Residential Home, Hostel etc.)
- Provide a single point of access to these patients and the professionals involved in their care, for advice and support during the last 12 months of life.
- Support the wider teams looking after these patients and complement existing services rather than a handover service, working in partnership to ensure the patient receives a timely approach to Advance Care Planning, deteriorating changes referrals for Carers support and recognising the signs of dying.
- Provide remote monitoring of patients within the Coordination Hub to support decisions around hospital admission or hospital avoidance, utilising other services to prevent an acute hospital admission e.g. community virtual ward, Devon Urgent Community Response (UCR) Service.

